## **Paulton Infant School**

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SCHOOL SCHOOL

"Learning Together, Learning for Life"

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## My Child at School App (MCAS)

## Dear Parents/Carers

As you may know we have recently experienced an error with notifications not working when you have received a new message to the MCAS app. The technicians have shared that this has now been resolved.

The MCAS app will be our main form of communication now that this has been resolved.

- Please ensure that you have downloaded the app from your app store – you must allow push notifications to ensure you receive an alert when a new message is received.
- You can do this in your phone settings by going to 'notifications' select the app and 'allow notifications'.
- Please ensure that you have the *latest version* of the app and update if necessary.

If you have not yet accessed the app or require a password reset please get in touch with the school office. Once a password reset email has been generated the link is valid for 4 hours. If the link expires please don't hesitate to ask again!

The MCAS app will be used for all communication from school as well as a way to book places at after school clubs, and book parents evening appointments.

If you have more than one child on roll at Paulton Infant School each child will have their own page which you can swop between within the app.

**Further software update coming soon – Viewing of PDF documents.** Until this update is released you are required to save the document to your phone 'files' to view. Alternatively, we are doing our best to ensure that copies of all letters sent home are also available to view on our website on the parent communication tab under 'Our School'.

If you have any queries please don't hesitate to get in touch with the school office.

Best wishes
The School office







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